



2020-2021

Allegheny County DHS

# Tax Program FAQs

## **Where is my refund?**

If you have not received your refund after 4 weeks, visit [www.irs.gov](http://www.irs.gov) to check on the status of your refund check.

There may be a delay by the IRS in refunds for taxpayers who claimed a recovery rebate credit on their tax return. The IRS may need additional time to check and process this credit. The recovery rebate credit is for taxpayers who should have received a stimulus payment in 2020, but did not or didn't receive the full amount.

## **How can I schedule an appointment to have my taxes prepared for free?**

Yes, you can have your taxes prepared "virtually" for free by a local, IRS certified tax preparer. Go to [getyourrefund.org](http://getyourrefund.org) to get started. No in person tax assistance is being offered at this time.

## **I haven't received a stimulus payment? How can I receive this?**

If you missed the first stimulus payment issued in April of 2020 or the second payment issued in December 2020 or January 2021, the best way to receive your stimulus money is to file a 2020 tax return. Go to [getyourrefund.org](http://getyourrefund.org) to get started with virtual tax preparation.

If you haven't received the third stimulus payment issued in March of 2021, please go to [irs.gov](http://irs.gov) and select Get My Payment. This will tell you when your third Economic Impact Payment is scheduled to be sent, or when and how the IRS sent it. The third round of Economic Impact Payments are being sent in phases. If you haven't received one yet, it doesn't mean you won't.

## **Where can I get information about the 2021 advance child tax credit?**

Details from the IRS are forthcoming. However, the IRS intends to post information at this site, once finalized. <https://www.irs.gov/credits-deductions/advance-child-tax-credit-payments-in-2021>

## **Where do I mail my local tax return?**

Go to this website <http://munstats.pa.gov/Public/FindLocalTax.aspx>. Enter your address and click the "View Information" button. A tax collector (Jordan or Keystone) and mailing address will appear. Please mail your return, with copies of your W-2 forms and check (if payment is required), to this address.

## **I received a letter from the IRS or need to correct my tax return.**

E-mail [freetaxprep@alleghenycounty.us](mailto:freetaxprep@alleghenycounty.us)